



Terms and Conditions

Tour Type	Final Payment Due prior to departure	Minimum deposit per person (S\$)
Asia Fly-cruise (except Russia)	60 days	S\$800
All other destinations Fly-cruise	90 days	S\$1000

Cancellations Policy

Asia Fly-cruise

Days prior to sailing	Cancellation fee (per person)
60 days or more	S\$600
59 – 35 days	Full deposit amount
34 – 15 days	60% of gross fare
14 days or less	100% of gross fare

International Fly-cruise

Days prior to sailing	Cancellation fee (per person)
90 days or more	S\$800
89 – 61 days	Full deposit amount
60 – 46 days	50% of gross fare
45 – 31 days	75% of gross fare
30 days or less	100% of gross fare

√Amendment of reservation is considered a cancellation and the cancellation charges as per above will still apply on top of the new fare (prevailing rates).

Cruises

√Passage for a pregnant woman will only be permitted before her 24th week of pregnancy at the time of sailing. A physician's fit to travel note stating that they are in good health, not a high-risk pregnancy, and not entering the 24th week is required for all pregnant guest.

√Guest under 21 years of age must be accompanied in the same, connecting or next to one with adult guest, who is 21 years of age or older at the time of embarkation. For passenger under the age of 18 travelling with an accompanying adult, who is not the minor's parent or legal guardian, consent form is required and is to be presented at the pier during check in.

√Infants sailing onboard must be at least 6 months old of age at time of sailing. However, for some of the voyages, the infant must be at least 12 months old at time of sailing.

√Each traveller is solely responsible for ensuring that his or her passport or other travel document is valid for at least 6 months from the expected date of departure from the last point of departure in the itinerary and that he or she has all necessary visas, permits, passes, licences, vaccinations, health certificates and/or other documents or approvals as may be required by the applicable governmental authorities of the destination country (ies) in the package tour

√Each traveller is also solely responsible for ensuring that his or her name as provided to the Company and reflected in the Pax Statement or Booking Advice tallies with the name in his or her passport or travel document. If any amendment to such name is required, all applicable fees and charges shall be borne by the traveler.

√The cruise line reserves the right to refuse embarkation to the aforementioned passengers and other accompanying guest(s). No refunds or other compensation shall be due from the cruise line/ travel agent to anyone as a result of the denial of boarding.

√Please take note that cruise line has the right to change the itinerary of the cruise due to force majeure event or for safety reasons associated with the ship or navigation

Airlines

- √Air Tickets must be issued before Ticketing Deadline: _____
- √Airline’s Amendment Charges: _____ (in addition to any airfare and airport taxes differences) per person per amendment
- √Airline’s Cancellation Charges: _____ per person (air-tickets are non-refundable)
- √If ticket is not issued before deadline, airfare will be subjected to changes & availability again.
- √All names on air ticket reservation must tally with passport copies.
- √Airport Taxes are subjected to changes and will only finalize upon ticket issuance.
- √Once tickets are issued, Airline’s Terms & Conditions will apply.
- √Chan Brothers Travel shall not be responsible for any Mileage Accrual Eligibility and on flight seating arrangements.

Accommodation

- √Rooms are subjected to availability & confirmation. Surcharges may apply.
- √Should rooms be unavailable, alternatives will be suggested and payable price differences will apply.

Tours

- √Sequence of the itinerary is subjected to changes.
- √Day Tours Companies may/may not provide pick-up and drop off service for guests who signed up the tour on the day at all locations of accommodations.

Others

- √Chan Brothers Travel is not liable for mis-connection and any additional costs incurred due to any changes, delay or cancellation for flight and cruise.
- √Airlines, Cruises and Chan Brothers Travel reserve the rights to alter any of these Terms & Conditions, or policies contained therein, from time to time.
- √Cabin/ Air Seat/ Room allocation is on request basis only. All request is subject to availability and confirmation, we will not be responsible if any such request is not or cannot be met for any reason.
- √Other terms and conditions apply: <https://www.chanbrothers.com/PackageTourTnCs>

Customer Acknowledgement:

Signature/ Date: _____

Booking Reference: _____

Name/ NRIC: _____

Booked by: _____