



**I have read and understood the following terms & conditions for my booking:**

**1. Final Payment Due Date:** \_\_\_\_\_

For final payment please contact our Call Centre at **+65 6305 0033** for payment.

FINAL PAYMENT	
Regular Sailing	70 days prior to sailing
Holidays sailing	90 days prior to sailing

**2. Deposit Amount (Not applicable for Fly-Cruise bookings)**

No of Nights	Royal Caribbean Cruises
1 to 5 Nights	SGD 150 per person
6 to 9 Nights	SGD 400 per person
10 or more Nights	SGD 700 per person

**3. Cancellation Policy (Not Applicable for Fly-cruise bookings)**

Royal Caribbean		
Itinerary	Days Prior to Sailing	Charges (per person)
1 - 5 Nights	30 days or more	SGD 100
	29 - 15 Days	SGD 100 or 25% of Total Fare, whichever is higher
	14 - 8 Days	50% of Total Fare
	7 Days or less	No Refund
6 - 9 Nights	60 days or more	SGD 100
	59 - 30 Days	SGD 100 or 25% of Total Fare, whichever is higher
	29 - 15 Days	50% of Total Fare
	14 Days or less	No Refund
10+ Nights	70 days or more	SGD 100
	69 - 46 Days	SGD 100 or 25% of Total Fare, whichever is higher
	45 - 15 Days	50% of Total Fare
	14 Days or Less	No Refund
Holidays (1 - 9N)	90 days or more	SGD 100
	89 - 30 Days	SGD 100 or 25% of Total Fare, whichever is higher
	29 - 15 Days	50% of Total Fare
	14 Days or less	No Refund
Holidays (10N+)	90 days or more	SGD 100
	89 - 46 Days	SGD 100 or 25% of Total Fare, whichever is higher
	45 - 15 Days	50% of Total Fare
	14 Days or Less	No Refund

**a. Amendment of reservation is considered a cancellation and the necessary fees as per above will still apply on top of the new fare.**

**b. Royal Caribbean reserves the right to cancel or substitute any scheduled port of call/itinerary/price/program/vessel/cabin at any time without prior notice.**

**4. Pregnancy Policy**

All pregnant guests are required to declare their condition upon booking. If pregnant guests have entered, or will be entering, their **24th week** as of sailing period, they will not be allowed to board the ship to take the cruise.

A physician's Fit to Travel note stating that they are in good health, not a high risk pregnancy, and not entering the 24th week during the cruise duration is required for all pregnant guests.

**No refund or compensation will be given in the event of cancellation due to pregnancy.**

**5. Infant & Minor Policy**

Infants sailing on a cruise must be **at least 6 months old** as of the first day of the cruise and/or Cruise Tour. For transatlantic, transpacific, Hawaii, select South American and other selected cruises and/or Cruise Tours, the infant must be at least 12 months old as of the first day of the cruise/Cruise Tour.

Guests who are 21 or older may book a cruise however no guest under the age of 21 will be booked in stateroom unless accompanied by an adult 21 years or older. This age limit will be waived for underage married couples (proof of marriage is required at check-in) or minor children sailing with their parents or guardians in adjacent staterooms.

**Minors aged 17 or under** at the start of the sailing must be accompanied by a parent/legal guardian. Minors traveling with their parents or legal guardians must be booked in a stateroom physically adjacent (directly next door, or directly across the hall) to their parents or legal guardians. Adults who are not the parent or legal guardian of any minor child traveling

with them are required to present the child's valid passport and applicable visa (or certified copy of the child's birth certificate) and an original affirmed or notarized letter signed by at least one of the child's parents/legal guardians.

The notarized letter must authorized the traveling adult to take the minor/s on the specified cruise and must authorize the traveling adult to supervise the child and permit any medical treatment that must be administered to the child which in the opinion of the treating doctor needs to be carried out without any delay.

A letter can be affirmed or notarized by the solicitor, notary or commissioner for oaths for an applicable fee. If such evidence is not produced, the minor(s) concerned will not be permitted to board the ship or undertake the cruise.

**6. Passport & Visa Requirements**

It is the sole responsibility of the guest to identify and obtain all required visas and travel documents and have them available before the sail date of the cruise. These appropriate valid travel documents such as passports, visas, inoculation certificate and family legal documents are required for boarding and re-entry into the United States and other countries. **All passports must have a 6 months validity as at the end of the sailing period.**

Guests who do not possess the proper documentation may be prevented from boarding their flight or ship or from entering a country and may be subject to fines. **No refund or compensation will be given to individuals who fail to abide with the required travel documents.**

**Singapore citizens traveling to :**

**a. USA** are required to complete Visa Waiver form via <https://esta.cbp.dhs.gov> prior to entry to the US.

**b. Australia** are required to apply for an Australia visa via the Electronic Travel Authority prior to entry to Australia. Please visit [www.immi.gov.au](http://www.immi.gov.au) to check your eligibility for these services.

**For China citizens boarding an Asian sailing:**

All Chinese Passport holders will not be allowed to sail on a itinerary with 2 consecutive Chinese ports as per China Customs regulations. Entry Permit (EEP) is required for Chinese guest entering Hong Kong.

All guidelines provided are subject to current immigration laws of various countries and are subject to change, at anytime without prior notice. We strongly recommend that all guests verify visa information with the Embassies/Consulates of the countries they are visiting and to obtain all visas in advance.

**7. Payment**

All booking transactions will be in Singapore dollars if done by our shoreside office in Singapore. However the currency used onboard for all our ships is **US Dollars**.

Your credit card company or issuing **bank may impose a cross border fee** for credit card transaction and **this fee will be borne by the cardholder**.

Once a credit card transaction is approved, we will not be able to void the transaction.

**Final Payment**

It is the guest responsibility to monitor the final payment deadline and arrange the necessary payment by contacting us on or before the final payment date associated with the booking. If no call was received from the guest to provide further payment instruction, the final payment will be automatically charged to the same card given on the deposit. There will be no reminder in the form of calls or emails.

**8. Adding of guest**

We reserve the right to review and give approval for request of adding 3rd and/or 4th guest to a cabin. This is to avoid exceeding the safety limitation of the vessel.

The addition of guest will be charged based on the prevailing rate and is subject to real time availability. There may be cases where the booking needs to be changed to another cabin/category if the capacity of the cabin/category booked does not allow addition of guests. In such instances the entire booking will need to be re-priced on the prevailing rate.

**9. Casino Operations**

For itineraries calling into Japan, the casino will not be operating when the ship is traveling between Japanese ports or is still in Japanese waters due to custom regulation.

**Please Note:**

1. Check-in will close 2 hours prior to the scheduled sailing time. Guests whom arrive late will be denied boarding.
2. Please provide us with the exact name as printed on your passport and please check your invoice to ensure that the names are entered correctly. We regret that we will not be able to check you in if the name differs.

Name: \_\_\_\_\_ Signature: \_\_\_\_\_

Booking ID / TBF No. : \_\_\_\_\_